



Rental Conditions: REX

Rental conditions

- Minimum age of Driver: 21 years (at least 2 years in possession of the drivers' license)
- Additional Driver: 10 CUC¹ for the whole rental period
- Maximum number of additional drivers: 2 (If the car is returned by the additional driver, instead of the main driver, there is an extra fee of 50 CUC¹).
- Minimum rental time: 3 days
- Deposit: compulsory (amount depending on category of the rental car, see table below)
Can be made by credit card print (strongly recommended) or in cash
- Credit Cards usually accepted: e.g. VISA & MASTERCARD
- Airport Fee (for pick-up at international airports): 20 CUC¹
- Kilometers: rental rates are with unlimited kilometers²
- Fuel: not included (one full tank to be paid at pick up, drop off with empty tank)
- Chauffeur for rent: not available
- Earlier return of the car: no refund, if the client returns the car earlier than planned in the reservation
- Loss of license plate: penalty fee 120 CUC¹

One way drop off fees³

No drop off fees at main REX offices: in Pinar del Río, Havana, Varadero, Cienfuegos, Santa Clara, Cayo Coco, Ciego de Ávila, Camagüey, Holguín and Santiago de Cuba.

Drop off fees (to be paid on the spot) apply if the car is returned in the following cities or places (with no REX office):

Baracoa	250 CUC	Marea de Portillo	200 CUC
Bayamo	100 CUC	Matanzas (city)	50 CUC
Cayo Guillermo	40 CUC	Moa	200 CUC
Cayo Santa María	120 CUC	Sancti Spíritus (city)	100 CUC
Hotel Don Lino, Guardalavaca	50 CUC	Santa Cruz del Norte	60 CUC
Guantánamo (city)	100 CUC	Santa Lucia	70 CUC
Las Tunas (city)	100 CUC	Trinidad	100 CUC

Compulsory local insurance

The local insurance of REX, Super CDP (Collision Damage Waiver), is compulsory and has to be booked and paid on the spot, when renting the car at the REX office. Without paying the local insurance the car will not be handed over to the client. Any kind of further insurance, which the client might have already bought in his home country, is only seen as additional and cannot replace the booking of the compulsory local insurance.

¹ All rates are subject to change without prior notice.

² Excluding Luxury category with unlimited mileage after 7 rentals days.

³ Drop off fees are to be paid to REX on the spot. All rates are subject to change without prior notice.



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REX All prices in CUC	Insurance Super CDP per day	Deposit per rental period
Medio	20	200
Standard	20	200
Standard Alto	25	250
Premium	30	250
Luxury	35	450
Minivan	30	250

Super CDP (Super Collision Damage Waiver)⁴

REX offers Super CDP (Collision Damage Waiver) to eliminate risks in case of an accident. It is mandatory for renting the car that the client accept it. This coverage totally exempts the client if the car is damaged, unless an infringement of the rentals terms occurs. This coverage is not valid for a driver not registered in the rental agreement. In case of violation of the rental terms, the customer will pay the full damage amount (e.g. driver under influence of alcohol, narcotics, etc.).

Theft loss waiver⁴ (in German: Diebstahlversicherung)

See details in the above description Super CDP.

Insurance of passengers in case of accidents (in German: Insassenunfallversicherung)

Injuries and death of the driver and the passengers in case of an accident are **not covered**.

We therefore strongly recommend buying an additional insurance for these cases in your home country.

Liability insurance⁴ (in German: Haftpflichtversicherung)

In case of accident the local insurance also covers damages to the property of others or injuries of others if they occur during driving on public roads and streets. But the amount of this coverage (in German: Haftungs-Deckungssumme) is **very limited** (see below). We therefore strongly recommend buying an additional insurance for these cases in your home country.

- Total amount in case of damage to property of others: up to 15.000 USD. A single person can only receive up to 5.000 USD.
- Total amount in case of injuries of 3rd persons⁵: up to 15.000 USD. A single person can only receive up to 5.000 USD.
- Total amount in case of death of 3rd persons⁴: up to 25.000 USD. A single person can only receive up to 5.000 USD.

General information in connection with the local REX rent a car insurance

- Every accident or incident has to be reported to the police immediately and the driver has to behave according to the common official Cuban traffic rules. Otherwise the insurance will not pay.
- The driver also has to inform the rental car company about every accident or incident.
- An official damage report (official document about the incident; given by police) has to be filled out and shown to the rental car company. Otherwise the insurance will not cover any damage.
- The car must always be parked at guarded and/or secure parking lots (e.g. official Hotel parking lots).
- The insurance does not pay anything if the driver does not respect and fulfill the conditions of the insurance, of the rental contract and the rules of Cuban laws.
- In addition the insurance does not pay, if the car is driven by an unauthorized person or if the driver is under the influence of alcohol or drugs.

⁴ All coverage only in accordance with the conditions and rules of the insurance and the contract conditions of the REX rental car company in Cuba.

⁵ Medical costs and costs for doctor, hospital etc. are not included and client has to pay for it himself or via his own health/accident insurance.